



Downloading the Mobile App

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Granting Permissions

Log into Infinity with an Administrator account.

Open the Administration screen and select the 'Permissions' tab.

Add a new role called 'Mobile Users' as shown below and click the Save button:

The screenshot shows the 'Infinity Administration' window with the 'Permissions' tab selected. The 'Roles' table is as follows:

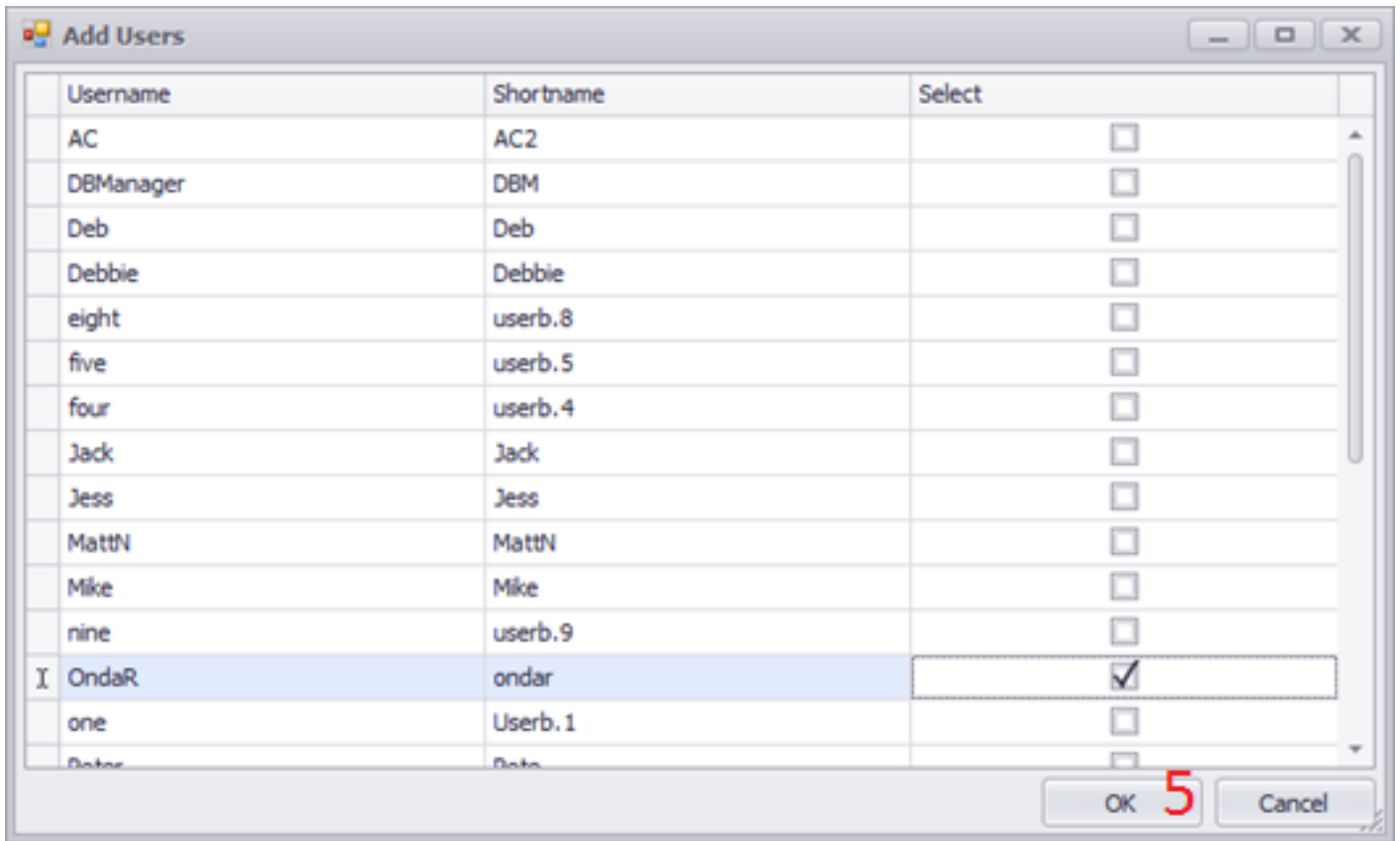
Role Name	Active	System
Inf users copy	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Infinity Administrators	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Infinity Users	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Jack Test	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mobile Users	<input checked="" type="checkbox"/>	<input type="checkbox"/>
No Email users	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Trainees	<input type="checkbox"/>	<input type="checkbox"/>
*	<input type="checkbox"/>	<input type="checkbox"/>

The 'Users' table below is empty:

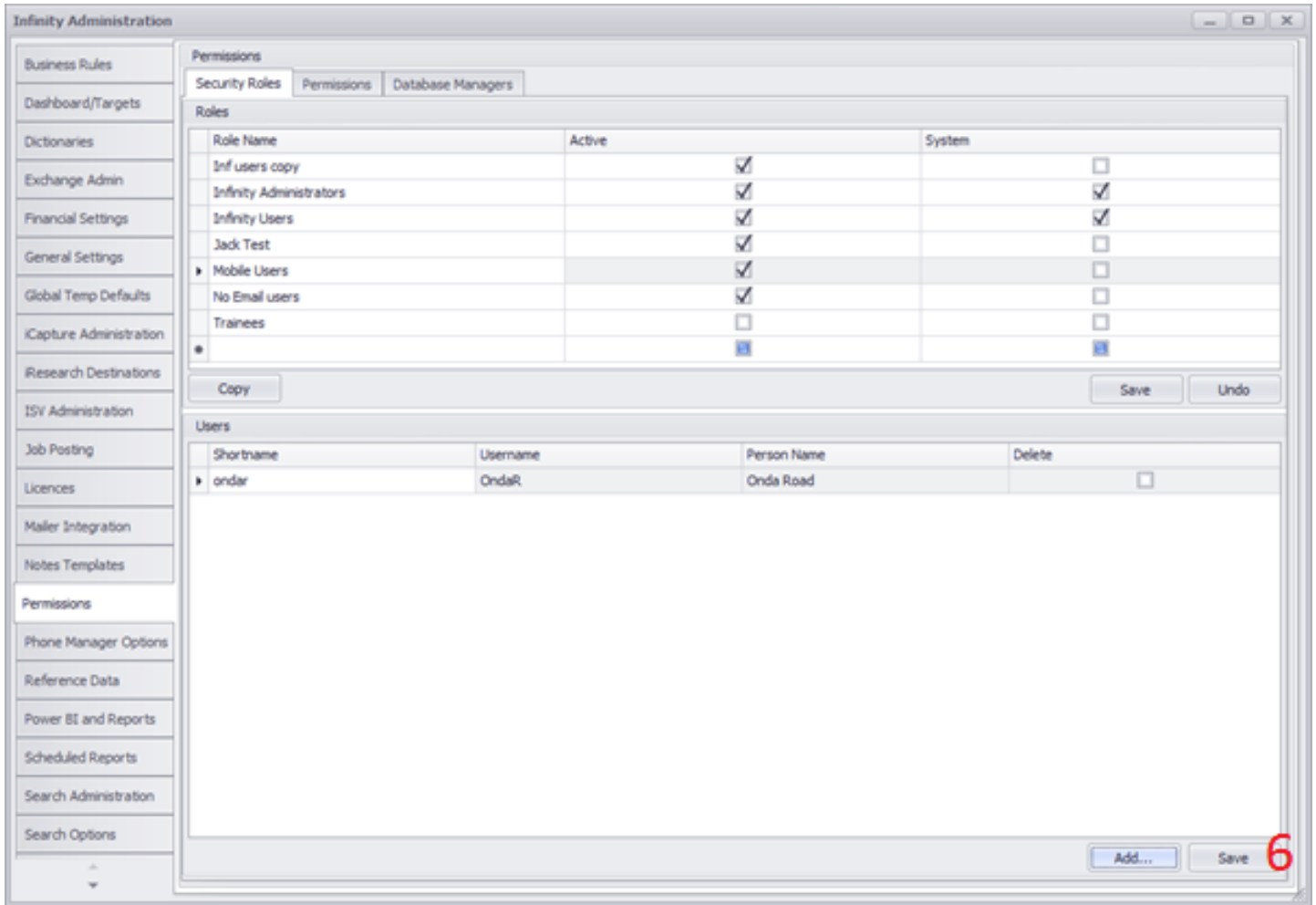
Shortname	Username	Person Name	Delete

Red annotations in the image indicate: '2' on the 'Permissions' menu item, '3' on the 'Save' button, and '4' on the 'Add...' button in the 'Users' section.

Select the new 'Mobile Users' role in the top grid and click the Add button to select the users that you want to be able to Infinity Connect.

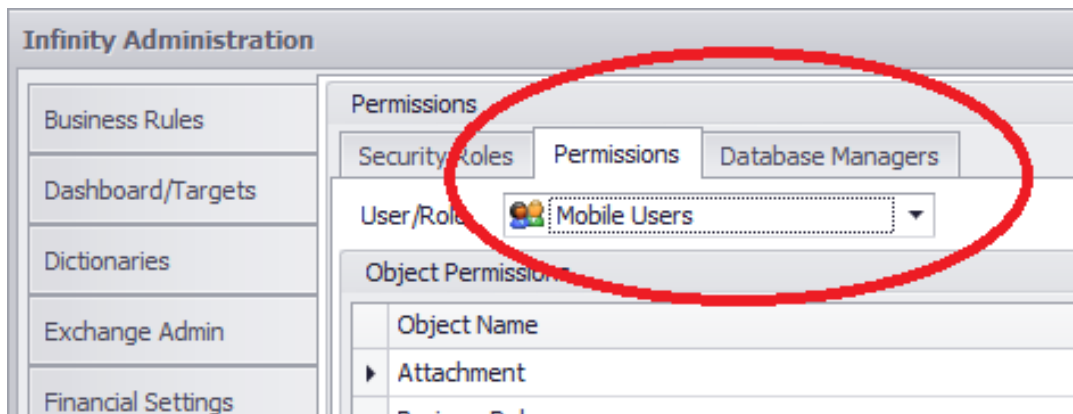


Click the OK button when you've completed your user selection to add the users to the 'Mobile Users' role.

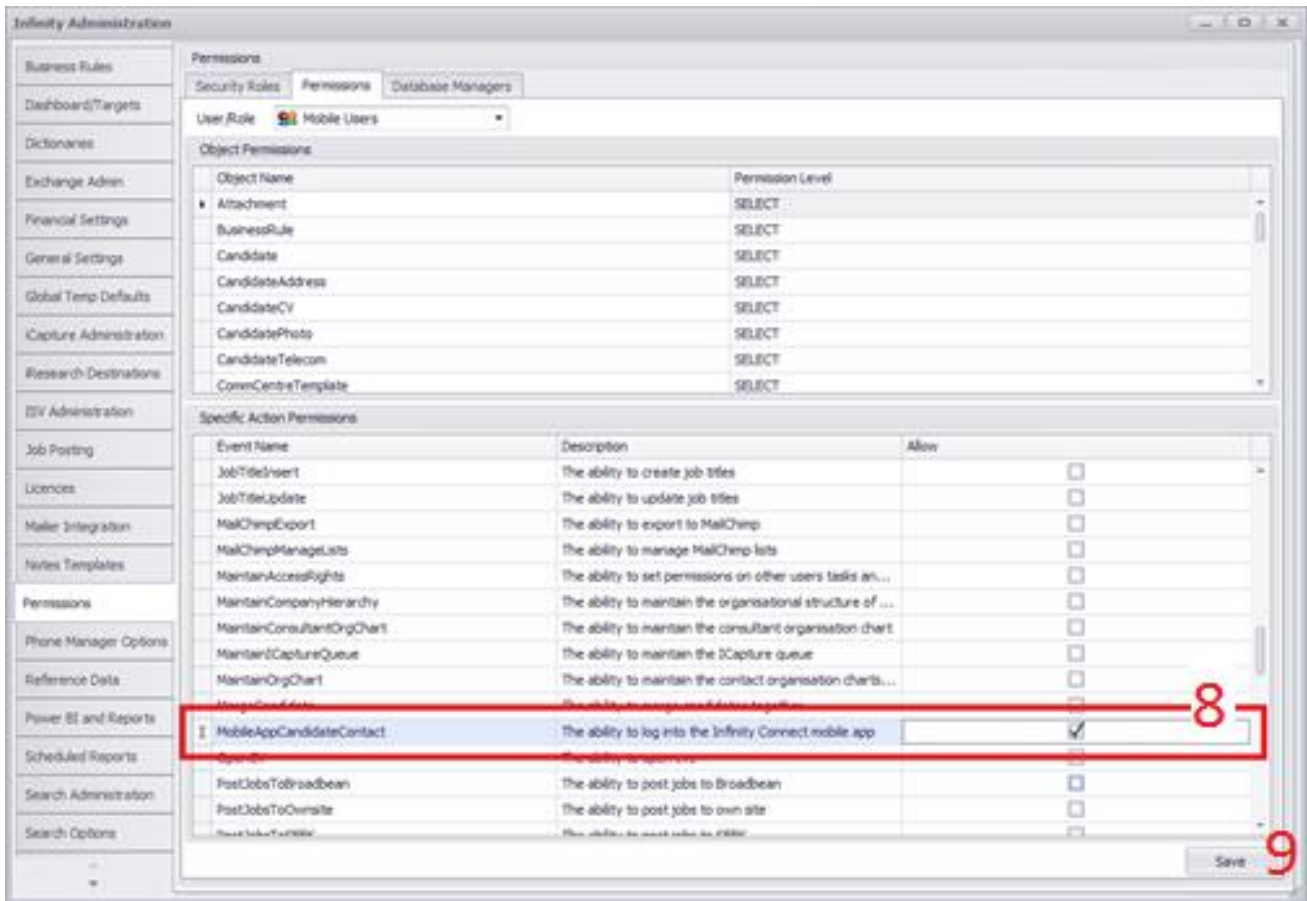


Finally, click the 'Save' button to complete adding users to the new role. In the screenshot above, the user Onda Road has been added to the 'Mobile Users' role.

Now click the 'Permissions tab and choose the 'Mobile Users' role.



In the list of 'Specific Action Permissions' at the bottom of the screen, locate the role called '**MobileAppCandidateContact**' and tick the allow checkbox:



Click 'Save' to confirm.

All users that are added to the 'Mobile Users' role will now be able to sign into Infinity Connect on their phone.

IMPORTANT: When users leave your organisation you MUST remember to disable their user account or they can continue to access the Infinity SaaS data using Infinity Connect.

Voyager Infinity Connect

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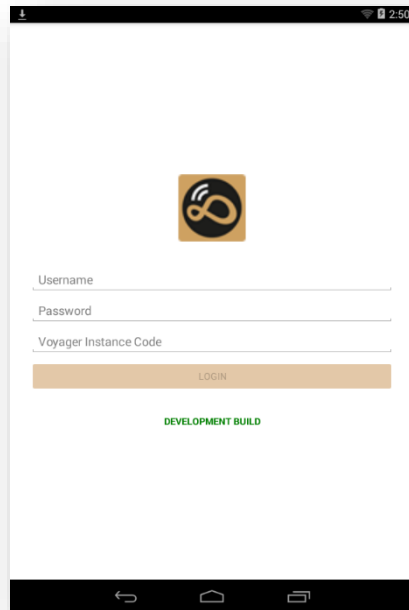
Logging into the App

Launch the App and enter your Voyager Instance Code, username and password for Infinity

Voyager Instance Code is the same code entered when first logging into Infinity, this can be found prior to logging into Infinity via the cloud button:

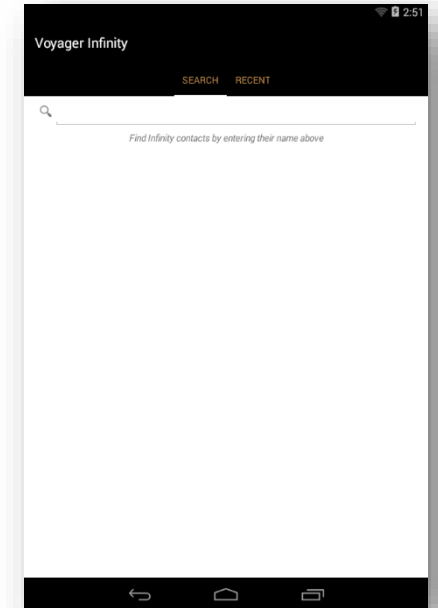
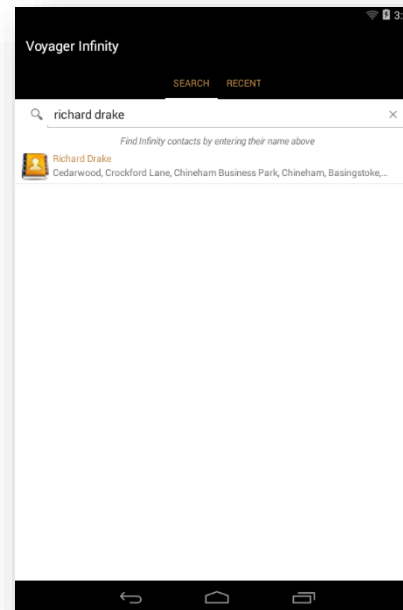


The App will remember this code



Searching for Contacts and Candidates

Type into the search field the name of the person you wish to lookup



Contacts will be displayed with the contact icon



Candidates will be displayed with the candidate icon

Voyager Infinity Connect

Viewing a Contact Record

A contact record will display their Company name, telecoms and the address of the location they are based in

Telecom

Phone



Phone numbers –
Home, Work and
Mobile numbers

Mobile SMS



Mobile Phone
numbers

Email

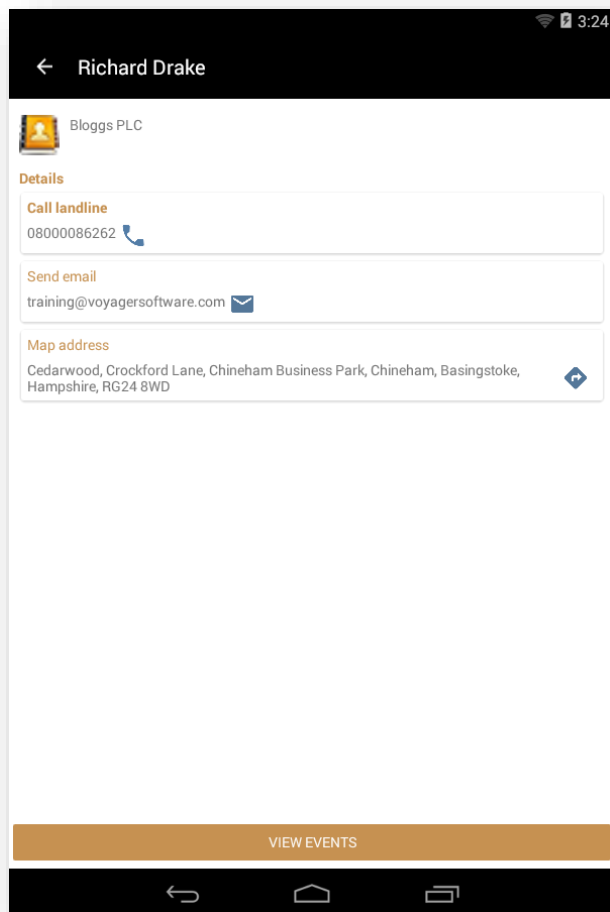


Email addresses –
Home and Work
email addresses

Address



Location address



Viewing a Candidate Record

A candidate record will display their current position, current employer, telecoms and their default address

Telecom

Phone



Phone numbers –
Home, Work and
Mobile numbers

Mobile SMS



Mobile Phone
numbers

Email

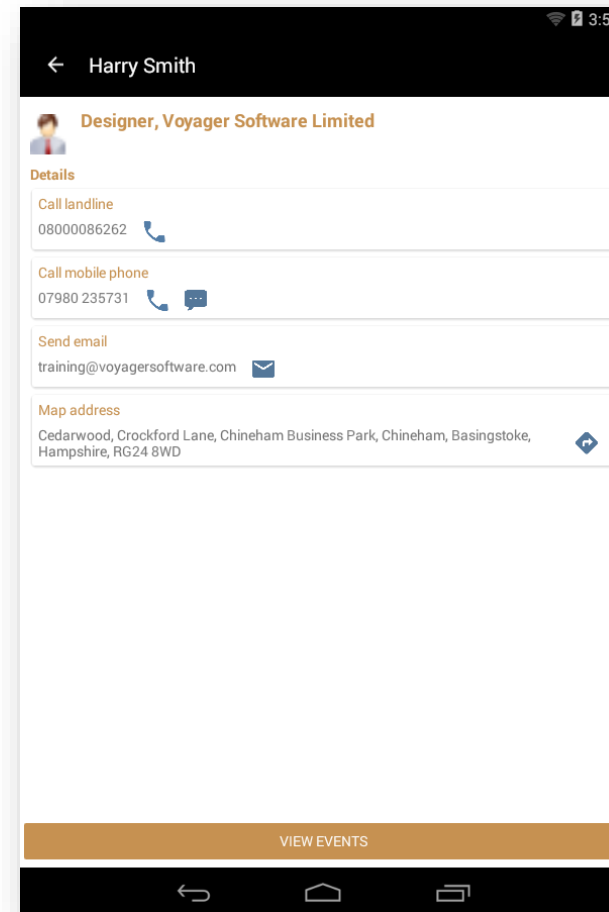


Email addresses –
Home and Work email
addresses

Address

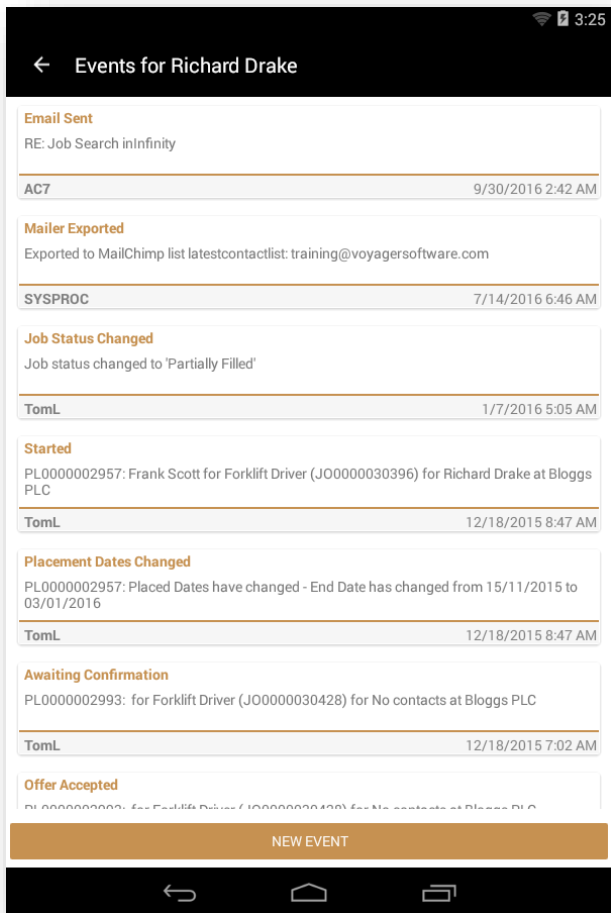


Default address



Voyager Infinity Connect

Viewing Events

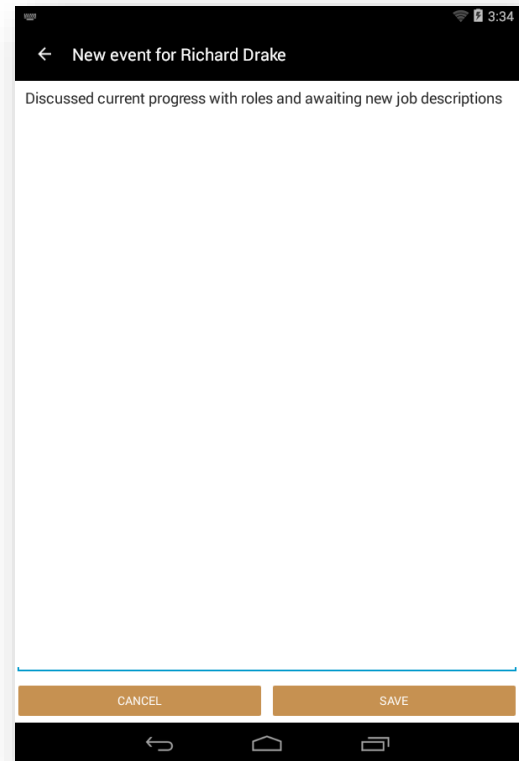


Clicking on View Events accesses the persons last 10 events

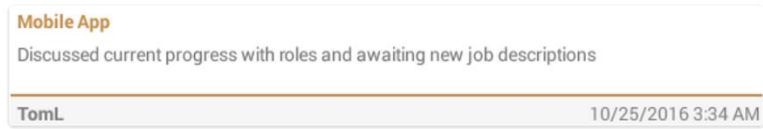
Logging Events



Clicking on New Event, allows you to type the appropriate details and click on Save




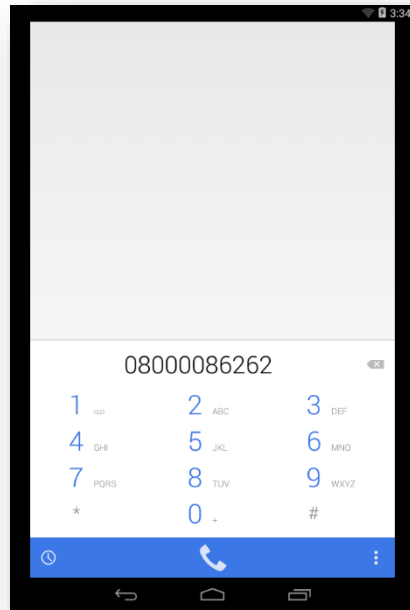
Once saved the event is logged with the action "Mobile App"




Voyager Infinity Connect

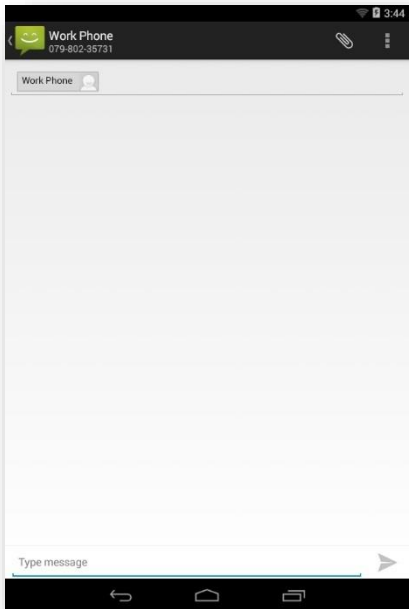
Phoning from the App

 Clicking on the person's phone number will activate your mobile phone's default phone application




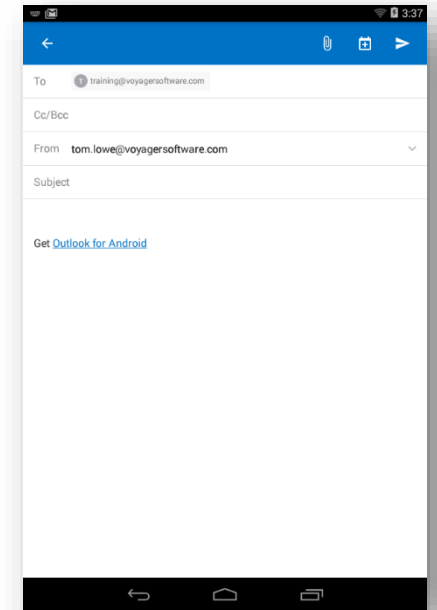
SMS Messaging from the App

 Clicking on the SMS icon will activate your mobile phone's default messaging application




Emailing from the App

 Clicking on the email address will activate the mobile phone's default email application



Viewing the Persons Location

 Clicking on the Address will activate your mobile phone's default map application

