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## Voyager Software announces 0800 number for all customer enquiries including Technical Support

01/11/2007

Voyager Software, the SME recruitment agency software specialist, today announces a free phone number for customers looking to access telephone support. The company, whose products are used by hundreds of small and medium sized recruitment agencies throughout the world, will provide UK-based help through a dedicated support line.

Traditionally premium rate charges are used to recoup costs of a Support department; indirectly charging customers for the service they've already paid for. Voyager's unique decision to offer free phone support is another clear indication that the company is forcing the industry to look at increased levels of customer service. Voyager's ever-increasing customer base, which is growing at an average rate of over 15 agencies per month, receive this free call service as standard.

The free phone number can be used by customers looking for all kinds of assistance. This includes technical questions, such as helping to migrate people from other software products, adding new branches to expanding agencies or simply the everyday user questions raised by proactive recruitment organizations running Voyager.

The software helps small and medium sized agencies search, place and manage multiple candidates with minimal time outlay, allowing them to streamline business processes by matching candidates to available positions and automating all related administrative processes.

Paul Thompson, Sales Director at Voyager software, said, "With such strong growth across all our product lines we thought it would be an excellent idea to provide a free phone number, allowing our ever-increasing customer base to speak directly to our support team for no extra cost. With the majority of our staff at Voyager dedicated to providing help and advice to people using our products, we can now offer an unparalleled all-round service.

"Our teams have for a long time provided a very high quality of phone support - in fact we believe it to be the best in the industry. The fact that we can now provide this over a free phone number gives us yet another reason for people to use Voyager software."

The Voyager customer support centre can be reached by calling 0800 008 6262 from today.

[www.voyage.co.uk](http://www.voyage.co.uk)