

# Voyager

by Ikiru People



## Mid-Office

The software solution to automate and simplify your Recruitment Agency's pay and billing processes



# Take the hassle out of Pay and Bill

The gap between Recruiters and Finance teams can be huge. They are not often in the same building, let alone the same room. Is it any wonder that they often clash and get it wrong?

**It's the reason why we built Mid-Office.**

**Mid-Office pulls together Recruiting and Finance/Back-Office teams. By using one platform, mistakes, duplication, data-entry and delays are eliminated.**



[Request a Mid-Office demonstration](#)

## **11 Reasons why Businesses using Mid-Office are more efficient:**

- ✦ Temp, Contract & Perm placements are automatically verified
- ✦ All past, current and future bookings are kept in one place
- ✦ Bespoke sales invoices can be created
- ✦ Purchase order and Self-Bill processes are automated
- ✦ Real-time visibility on your profit, margins, sales daybook and credits
- ✦ Customisable commission statements for Recruiters
- ✦ Complete timesheet entry, validation and authorisation in seconds
- ✦ Optional timesheet portal
- ✦ Bespoke integration to Client Portals available
- ✦ Centralised – super fresh KPI dashboards
- ✦ Suitable for all worker types: PAYE, LTD, CIS, Umbrella, Self-Billing Contractors (including IR35)

# 7 Reasons our Users love Mid-Office:

- ✦ Missing timesheets – centrally chased
- ✦ Reduced back and forth between the Recruiters and the Back-Office staff
- ✦ Improved accuracy – “Right first time”
- ✦ Missing data spotted immediately – like NI numbers on PAYE placements
- ✦ Entire Pay and Bill process simplified
- ✦ Invoices get paid quicker – they’re right first time
- ✦ Workflow Wizards eliminate the need for an Accountant to process timesheets and raise sales invoices





Recruiters love Mid-Office

I just focus on making placements. Mid-Office is populated when I've confirmed a placement and I'm alerted to any missing information.



Finance teams love Mid-Office

With Mid-Office, we're able to focus on raising sales invoices, updating accounts, credit control and management accounts.



Business owners love Mid-Office

It's easier to raise funds and sell a Recruitment company when the Back-Office is in good shape.



Clients can't dispute a sales invoice when it includes an embedded copy of their signed timesheet.

# Excellent Trustpilot reviews

★★★★★ Verified

## Great Service

Fast responses with accurate details

I wish all support teams were this good !

Laurie  
1 review

Phillip. J. Hughes  
3 reviews

★★★★★ Verified

Always a pleasure to work with these...

★★★★★ Verified

Always a pleasure to work with these people.

## PERFECT

Quick Response and the Issue was sorted

Lesley  
1 review

Leanne  
1 review

★★★★★ Verified

## Excellent service.

Always great customer service and quick...

Always great customer service and quick to resolve any issues

Sabrina  
1 review

★★★★★ Verified

## Great system

Great system. Easy to use.

Kelly  
2 reviews

★★★★★ Verified

## Excellent Product & Service

Excellent company from start to finish. The product is great and versatile to suit all sectors. What sets this company apart is the level of customer service provided.

Melanie  
1 review

★★★★★ Verified

## Excellent system

Excellent system, consistently changing with the world and adapting to new ways of working. Very helpful staff nothing is too much trouble. Very supportive company, its the perfect system.

Leon  
1 review

★★★★★ Verified

## Great product, great support

Accurate and prompt service. Friendly staff. Great product. Keep it up at Ikiru.  
Leon

Adam  
1 review

★★★★★ Verified

## Great service

Fast, friendly service.

Jane  
2 reviews

★★★★★ Verified

## Impeccable!

Impeccable!

Gabriela  
1 review

★★★★★ Verified

## The team is outstanding

The team is outstanding, working together as one.

Gonzo38  
2 reviews

★★★★★ Verified

## Service done well

Very proactive and supportive with their customers, recommend 🙌

Peter  
1 review

★★★★★ Verified

5 days ago

## Great technical support

Great technical support, got an answer to my problem within 30 minutes of sending it.



Find out how Voyager  
Mid-Office can help  
your Recruiting and  
Finance teams:

[hello@ikirupeople.com](mailto:hello@ikirupeople.com)

[www.voyagersoftware.com](http://www.voyagersoftware.com)

**UK: 0800 008 6262**

**Europe: +44 (0)1256 845 000**

**Australia: +61 (0) 2 8322 8111**





  
**IKIRU**  
PEOPLE

Introduction

# WHO WE ARE

- Part of Dillistone Group Plc, global leader in the supply of technology solutions and services to recruitment, staffing and executive search businesses, as well as corporate HR teams around the world.
- Behind some of the best-known brands in the recruitment technology market.
- Team of more than 100 people spans three continents, offering exceptional service and 24/5 support to clients around the globe.



30  
**years history**



18,000  
**recruiters**



70  
**countries**



50,000  
**tests/month**

# WHAT WE DO

Voyager 

Easy-to-use, innovative, all-in-one recruitment software that streamlines recruitment processes and automates mundane admin tasks, making businesses more efficient, customer-centric and competitive.

 Talentis  
.GLOBAL

Leading cloud executive search software. Fast, easy to use, and efficient, it offers a transformational approach to sourcing and recruiting candidates with built-in search across 250M+ public profiles and virtually no data entry.

isv.online

Market leader in online skills testing and training, working with consultancies and employers to help them secure and retain the best talent. ISV gets the recruitment process right by avoiding bad hires and improving onboarding.

 GATEDTALENT

The private network designed to allow senior executives from more than 100 countries to share their information, achievements and aspirations with recruiters, all while supporting GDPR compliance.

 FileFinder

Established executive search software used by thousands of executive search recruiters globally combining database, project management, web research and CRM tools designed specifically for executive search and headhunting.

Voyager Infinity is fully integrated with ISV.Online Skills Testing

FileFinder SaaS clients benefit from no-cost access to Talentis and senior-level candidates who are GatedTalent members



# We are Ikiru People

(Teambuilding event, February 2020)

**IKIRU PEOPLE**